



**REFUSE &
RECYCLING**
CITY OF LA CROSSE

RECYCLING COORDINATOR:
NICK SMABY

2000 MARCO DRIVE
LA CROSSE WI 54601
PHONE: 608-789-7508
RECYCLING@CITYOFLACROSSE.ORG

KEY INFORMATION FOR REALTORS & HOMEOWNERS

Refuse & Recycling Department Phone Number: 608-789-7508 Option 4

Refuse & Recycling Department Hours: Monday-Friday 7 AM – 3 PM

City of La Crosse Website: <https://www.cityoflacrosse.org/>

Refuse & Recycling Department Webpage: <https://www.cityoflacrosse.org/your-government/departments/refuse-recycling>

Recycling Guide & Collection Schedule: Print from site or call for paper copy
<https://www.cityoflacrosse.org/home/showpublisheddocument?id=1120>

Refuse & Recycling Department Facebook Page: <https://www.facebook.com/City-of-La-Crosse-Refuse-Recycling-585839901448617/>

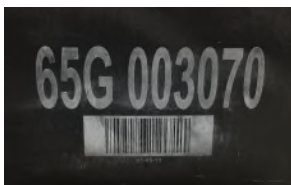
Recycle Coach Phone App: available on Google Play or Apple App Store



File an Incident Report-Missing Cart: <https://www.cityoflacrosse.org/your-government/departments/police-parking/police-services/file-police-report>

Cart Sizes: garbage-95, 65, or 35 gallons, recycling-95 or 65 gallons

Example of a serial number on a 65-gal garbage cart:



Cost to Replace a Lost/Stolen/Irreparably Damaged Cart: \$110 per cart

Cost to Exchange Cart: \$25 per tax parcel

Cost of General Maintenance/Repair of Cart: Free



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City-serviced Refuse & Recycling Carts

Carts are assigned by serial # to the tax parcel and must stay at the property. Serial numbers can be found on the front face of the cart, at about knee-height, and are prefixed by the #95, 65, or 35, which refers to the gallon size; followed by a G (garbage) or R (recycling) which refers to type of cart. See page one for example image.

Assigned Carts

If you would like to know what serial numbers are assigned to your parcel, please call our office. Confirm you have your assigned cart(s) by checking your property and the surrounding area for your cart(s). If you take ownership and carts are missing, the new owner is responsible for replacement costs. It is suggested you confirm assigned carts are there before closing.

Missing Carts

If you are unable to find your assigned cart(s), please complete an incident report on the City website and wait to be contacted by the Recycling Coordinator. Working with the contractor and using the RFID card reader, they can pinpoint the time & location of the most recent collection. If cart(s) are not found, there is an \$110 fee, per cart, to replace them.

Exchanges

Only the owner of the property may request an exchange. For any exchange requests, the property owner will be charged a service fee of \$25 per tax parcel for the exchange of carts. Cart exchanges can be made for a size from larger to smaller or smaller to larger. Exchanges for carts of the same size are not allowed. See page one for sizes.

Damaged Carts

Carts have a ten (10) year warranty from the manufacturer. If they lose a wheel, the lid comes off, or they need other 'normal' repair, the cart will be repaired/exchanged by the hauler. There is no cost to the resident for maintenance repair. If cart is beyond repair, the owner will be required to replace the cart for an \$110 fee.

Amount of Allowed Carts

City-serviced single-family homes, duplexes, twindos, and condos (not exceeding eight bedrooms per dwelling) are allowed 1 cart for refuse and 1 cart for recycling for each address on the parcel. City-serviced triplexes through eightplexes (not exceeding eight bedrooms per dwelling) are allowed 3 carts for refuse and 3 carts for recycling in any combination.

Additional Carts (above & beyond what is allowed)

If the tax parcel has carts that are not assigned to it, call our office with the cart number(s) so we can get them back where they belong. During routine inspections, if carts are found where they are not assigned the owner can be cited a penalty of \$187.00 per City Ordinance Chapter 36.